

The Linen Hall Library

maildistiller™

Xperience provide advice on Network Performance while library staff spend less time reading Spam



The Linen Hall Library is a truly unique institution. Founded in 1788, it is the oldest library in Belfast and the last subscribing library in Ireland. It has a radical and 'enlightenment' foundation, and ever since has prized its independence and has maintained the principle that its resources are owned by the community for the community.

It is renowned for its unparalleled Irish and Local Studies Collection, ranging from comprehensive holdings of Early Belfast and Ulster printed books to the 250,000 items in the Northern Ireland Political Collection, the definitive archive of the recent troubles. The Library also boasts the Northern Ireland Theatre and Performing Arts Archive, a unique collection reflecting our rich cultural heritage. The Linen Hall has an illustrious profile as a centre of cultural and creative life and offers a varied programme of events ranging from monthly exhibitions to readings and lectures.

The Challenge

The Linen Hall Library has always considered the security of their computer network as a priority within their IT structure. On this basis the Linen Hall Library with the help of Xperience had security products already in place to address such issues as Viruses, un-authorised website browsing and inappropriate e-Mail content. Like with many other companies or organisations both large and small the general perception is that this is adequate. However, many of these same companies or organizations still unknown to them receive 1,000s of these Spam e-Mails every week. These could range from illegal scams to perfectly harmless (re: content) e-Mails that not only takes time to read they also take up precious band width on the internal network, having a considerable negative impact on the processing



ability of the internal systems. The problem for the Linen Hall Library was that they were being inundated with SPAM which was seriously reducing the performance of their IBM fileserver and the bandwidth of the internal network which carries the information and commands through to the workstations throughout the building.

The Solution

With the advice followed by the implementation of Maildistiller from Xperience, the Linen Hall Library was able to drastically reduce the amount of Spam or Junk e-Mails to a level that is manageable and allows the 30 members of staff to focus on pure, clean e-mail.

The Linen Hall Library's decision to choose Maildistiller from Xperience was heavily influenced by the fact that it is a hosted solution (not within their building) meaning virtually no down-time for the 30 users on the internal network.



The Result

Following the implementation of Maildistiller the Linen Hall Library now receives delivery of 99.8% spam-free and 100% known virus-free e-mail but also has reduced, by a huge amount, the volume of genuine e-mail being intercepted by other security solutions.

The performance of the fileserver has increased significantly and, as a result of fewer spam and junk e-Mails circulating the network, bandwidth has also increased adding to the overall performance of the IT infrastructure.

One further advantage for the Linen Hall Library since using Maildistiler is that all 30 e-Mail users now have more time to focus on their work rather than reading junk and sometimes offensive e-Mails. Now e-mail from bona fide sources gets through and rubbish is kept out.

About Xperience

Established for over 35 years, the Xperience... Group has become firmly established in the IT sector in the UK and Ireland. With a head office situated in Lisburn, the company has a team of over 50 personnel dedicated to providing business solutions to corporate and small-medium sized organisations.

Serving a client base in excess of 2000 the company covers an extensive portfolio to suit businesses of all sizes. The Xperience... Group is well positioned to provide an entire range of software & hardware solutions.